

WorldCare ALLY

Answers to all your healthcare questions



Complex health issues are overwhelming and stressful. It can be frustrating trying to understand medical jargon, reports and high-level details of your condition.

WorldCare can help

WorldCare ALLY service offers you and your family (spouse/partner, dependents) support and clarity empowering you to make more informed medical decisions.

How it works

- Step 1** Call 1.877.676.6439 to initiate the service.
- Step 2** Your WorldCare Ally, who is a qualified nurse or physician will speak with you and gather and review your relevant medical records, noting the most important facts of your case.
- Step 3** Your Ally assembles and delivers to you the WorldCare ALLY Report, then calls you to walk you through the findings, helping you to understand your condition, navigating next steps and outlining questions to ask your doctor.

“I am beyond impressed with the entire service. The communication, the friendliness, the timeliness of the whole process is second to none!”

– WorldCare Member

For more information or to request service, please call 1.877.676.6439 or visit www.worldcare.com.

Unique features

- Personalised one-on-one support from a medical professional
- Guidance from healthcare professionals in easy-to-understand, simple language
- Access to the service as often as needed for simple or complex information needs
- Clarification of the diagnosis your doctor provided to you and his/her suggested treatment plans
- Road map for navigating next steps, including a comprehensive, easy-to-understand report





WorldCare ALLY Report

This comprehensive report helps you better understand your condition and empowers you with the information needed to make more informed healthcare decisions. It can include:

- Overview of your medical condition in simple terms
- Treatments and therapies available based on the latest clinical research
- Questions to discuss with your doctor
- Possible side-effects and complications associated with your condition
- Reference sources, such as medical societies, associations, support organisations, discussion boards, etc.

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